QUALITY POLICY STATEMENT

Latrobe Valley Industries (LVI) is committed to providing the highest possible quality standards and reliability of services to the Construction, Power Generation, Paper Manufactures and general Industry, in order to obtain new cliental and retain our existing ones.

Latrobe Valley Industries is committed to continuous improvement in quality with the goal of meeting or exceeding our customers' expectations.

Continued improvement in quality is the obligation and commitment of all Latrobe Valley Industries management and employees

Our commitment to quality improvement will eliminate or mitigate errors, resulting in maximizing our quality service at the lowest possible cost ratios with the highest degree of customer satisfaction.

To achieve the above, Latrobe Valley Industries will:

- Make quality work the joint responsibility of management and employees. Our commitment is to utilise every available means to do it right the first time.
- Maintain quality goals and objectives as set out in our Strategic Plan.
- Ensure that customer expectation, as well as specifications, are an integral part of every task undertaken.
- Apply quality practices to ensure effective implementation of every initiative in meeting our Quality goals.
- Commit to the implementation of ongoing as needs training for all new and existing employees.
- Promote quality awareness and employee involvement in continual quality improvement
- Maintain a committed Quality Management System to ISO 9001:2015

Nick Iacovou

Managing Director – Latrobe Valley Industries
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